Great River Technology

SERVICE BULLETIN

No. 001S
November 11, 2026

Subject: **SPIDER Switch PHP Vulnerabilities**

Reason: Great River Technology (GRT) has been notified by the manufacturer of identified PHP security vulnerabilities (CVE-2026-109618 and CVE-2026-109619) affecting the SPIDER Switch 2 and 3.

Product(s) Affected:

Product	P/Ns Beginning with
SPIDER Switch 2	TW-SW2-XX
SPIDER Switch 3	TW-SW3-XX

Solution: The manufacturer has released a corrective update to address these vulnerabilities. We recommend that customers apply this update to maintain the security of their devices.

The link below provides access to both the software update and the work instructions outlining the steps required to complete the installation:
https://greatrivertechnology.box.com/s/znie2f8kpo5yyy2l7c4rxp32mjpwg4um

If you encounter any issues or require assistance, contact Great River Technology technical support:

Go to https://www.greatrivertech.com/support
and choose “OPEN SUPPORT TICKET”.

Please enter all pertinent data such as Part Number, Serial Number, Responsible person for the item, and contact information for the Point of Contact.